

Terms & Conditions

Discounts

A 35% discount will apply for the second person for treatments prized above US\$ 110 when taking treatments simultaneously in the same suite. A 20% discount will apply for the second person for treatments prized between US\$ 70 to US\$ 110 when taking treatments simultaneously in the same suite.

A 15% discount will apply if the total value of spa treatments exceeds U\$ 800 per guest per stay and a 10% discount if the value of spa treatments is between US\$ 500 to U\$ 800, per guest per stay.

Reservations

We suggest that you schedule your appointment in advance to obtain your preferred time. We recommend you to arrive at least 10 minutes prior to your appointment to avoid a reduced treatment time.

Cancellation

Cancellation of reservation should be made with 6 hours prior notice or a 50% cancellation fee will be charged. Cancellation with 1-hour notice or no show will be charged at the full treatment price. Rescheduling of appointments should be informed 6 hours prior and will subject to availability.

Health & Safety

Prior to all treatments, you are requested to fill in a health assessment form where you should notify the Spa Reception of any medical conditions. Guests with high blood pressure, heart conditions, any medical complications or guests who are pregnant, are advised to consult their doctors before signing up for Spa treatments.

Preparing for Treatments

Please refrain from consuming heavy meals and alcoholic beverages one hour prior to your treatment. Consumption of water is recommended before and after treatments, especially during treatments involving hydrotherapy.

Attire

Maintaining your comfort is extremely important during treatments. Special clothing will be provided for most treatments. We recommend guest to be attired in light and comfortable clothing during treatments.

Spa Etiquette

The spa is a tranquil place. We kindly request guests to switch off mobile phones before entering the spa and to speak softly. Smoking is not permitted in the Spa premises.

Operating Hours

The Sahana Spa is open daily from 09.00am to 07.30pm.

Valuables

Safety lockers are available in each spa suite to keep your money or valuables. The management will not be liable for any loss of money or valuables brought into the spa premises.